

Cloud Services Technical Support

- 24/7 technical support
- Monthly tune-up and reporting
- Remote monitoring and management

Enjoy the benefits of an in-house IT department for a fraction of the cost.



We keep your business connected with secure, complete and ongoing technical support by professionals. You get the continuity of an around-the-clock, managed IT environment.

24/7 Technical Support:

- 24/7 Online Technical Support (chat/email)
- Certified help desk agents to fix PC problems
- How-to Q & A (eg: MS Office)
- Canadian-based agents
- 24/7 Telephone Technical Support (Premium)
- Unlimited calls to toll-free number (Premium)

Monthly Tune-up & Reporting:

- Remote updates to your operating system
- Report card on the health of your computer
- PC maintenance for optimized computer performance

Remote Monitoring & Management (Premium):

- Continuous 24/7 early warning detection
- Install & manage software updates/patches
- Protect daily PC uptime and performance



Advanced Support		Premium Support	
<u>Monthly Advanced</u>	\$9.99	<u>Monthly Premium</u>	\$29.99
	# 369089		# 369091
<u>Annual Advanced</u>	\$109.99	<u>Annual Premium</u>	\$339.99
	# 369184		# 369185